User guide

IMMERSIVE LICENSE

Immersive License User Guide

WHAT IS "IMMERSIVE LICENSE" FOR?

✓ The application that lets you manage your VR headset licenses

✓ It enables you to activate the "Off-line" mode on your exercises

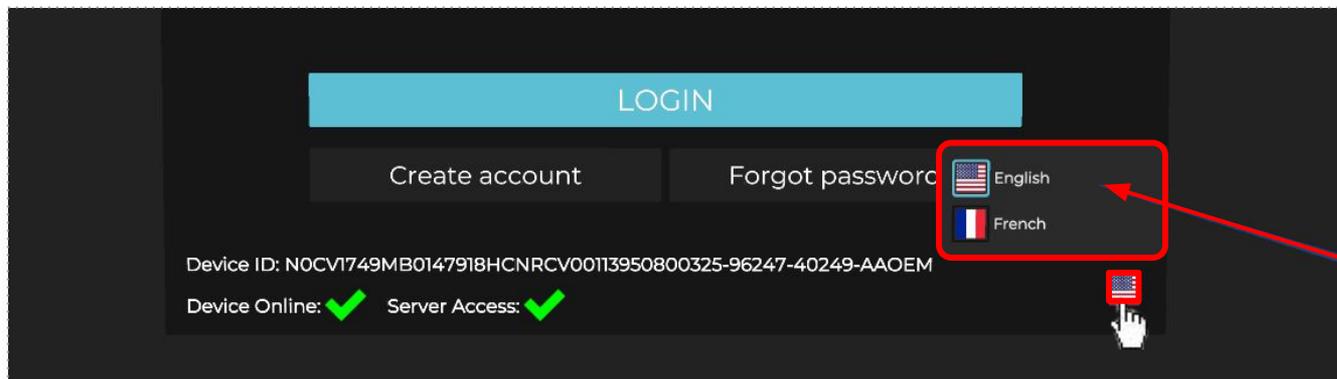✓ It's an essential tool to help you in case of support

INSTALLATION

✓ To install, proceed as for any other application

✓ If you need help with this, please refer to the installation guide available here
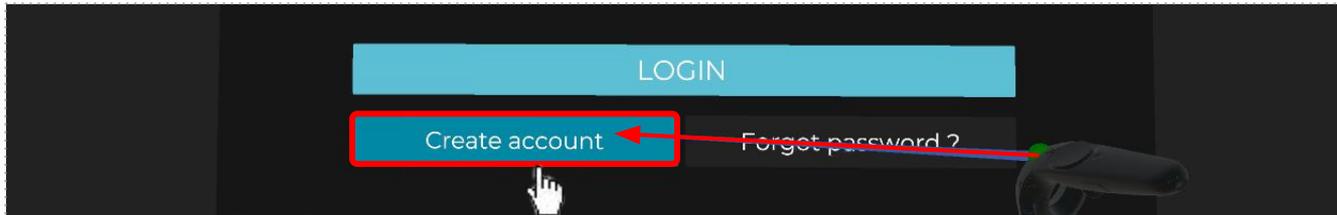
CONNECTION

Please note: the headset must be connected to the Internet for the connection to work

1   Once the application is installed, launch "Immersive License". **Please note:** this application must be launched before any others!

2   To change the application language, click on the flag at the bottom of the home screen and choose the language of your choice
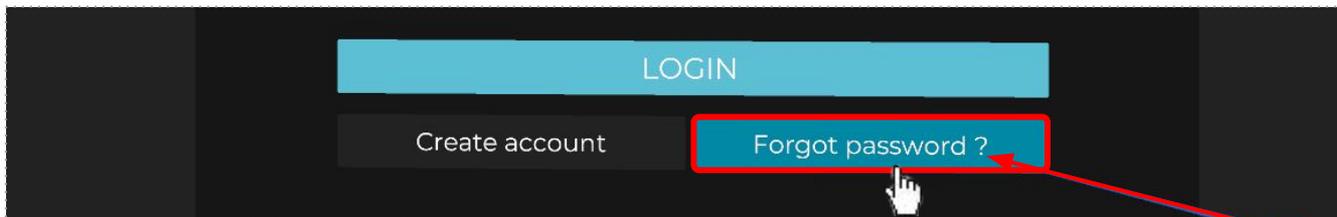
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3   If you don't already have an account, click on the "Create an account" button and follow the instructions.

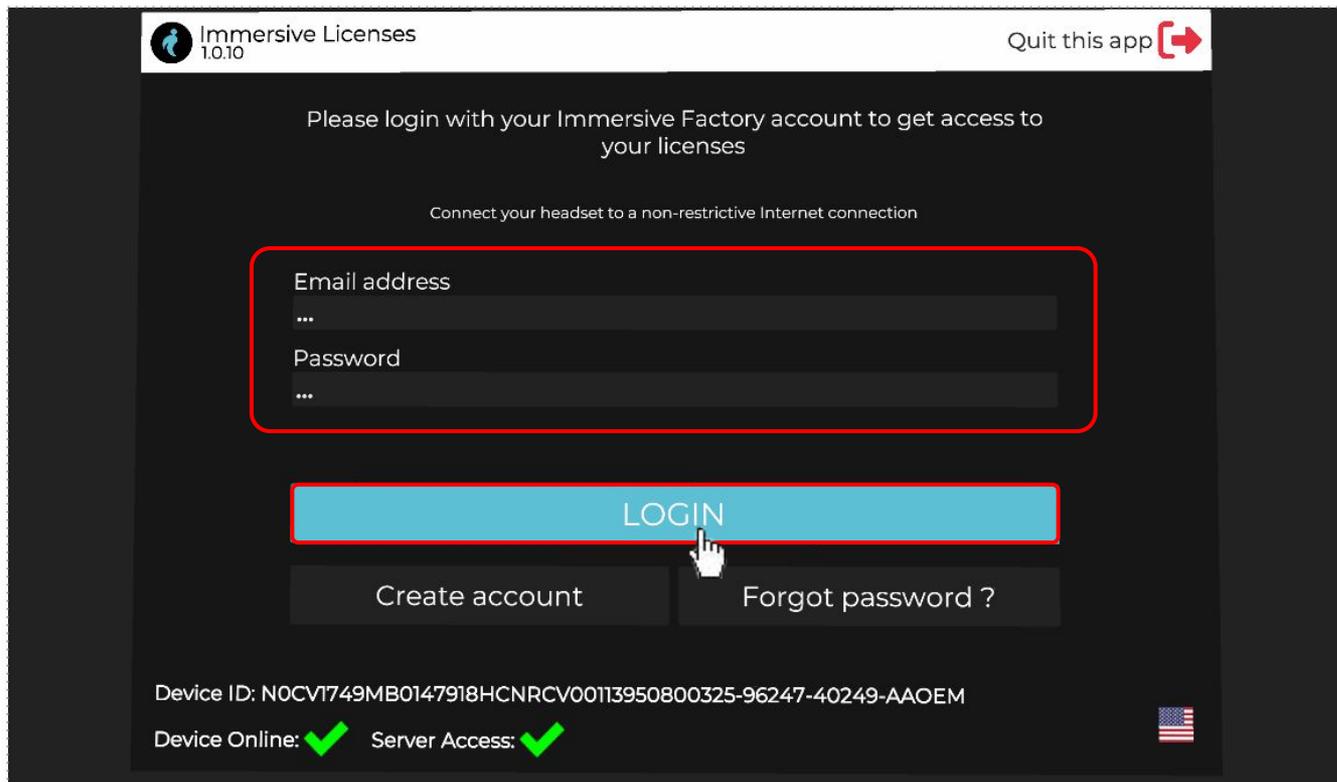4   If you've forgotten your password, click on the "**Forgot your password?**" button to reset it.

4

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5   To log in to your account, enter your login details from www.immersivefactory.com then click on the "Connect" button
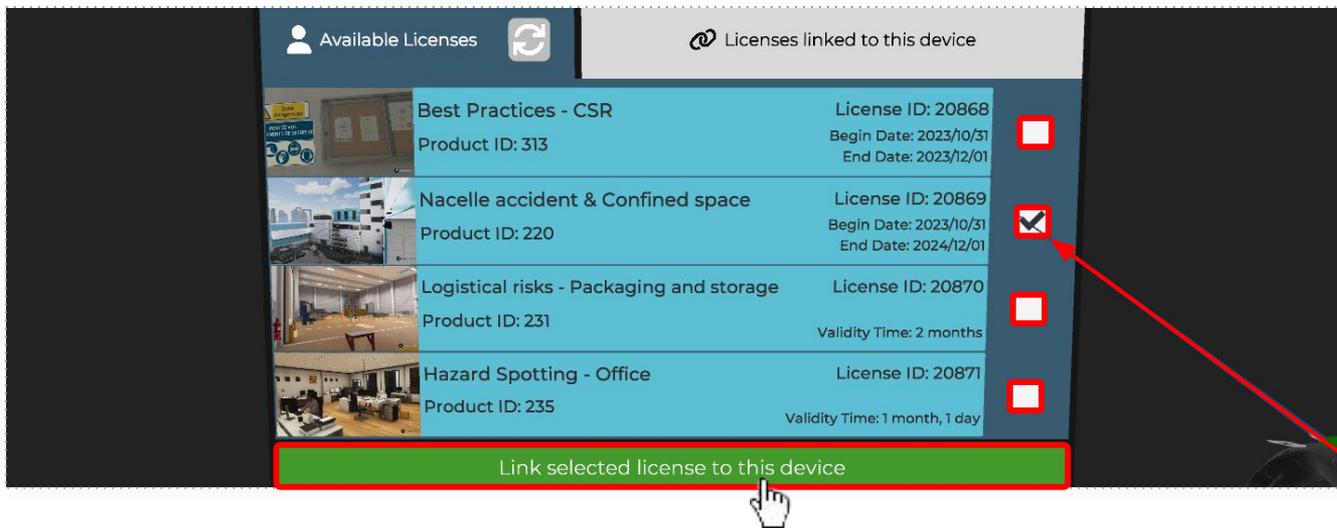
LICENSE ACTIVATION

Warning: this license activation step is irreversible!

1   When you are logged in, you can view the licenses available in your account.

2   Select the applications you wish to activate on this headset by ticking the boxes on the right (if you only have one headset, you can tick all the boxes). Then click on the button below

CONCLUSION

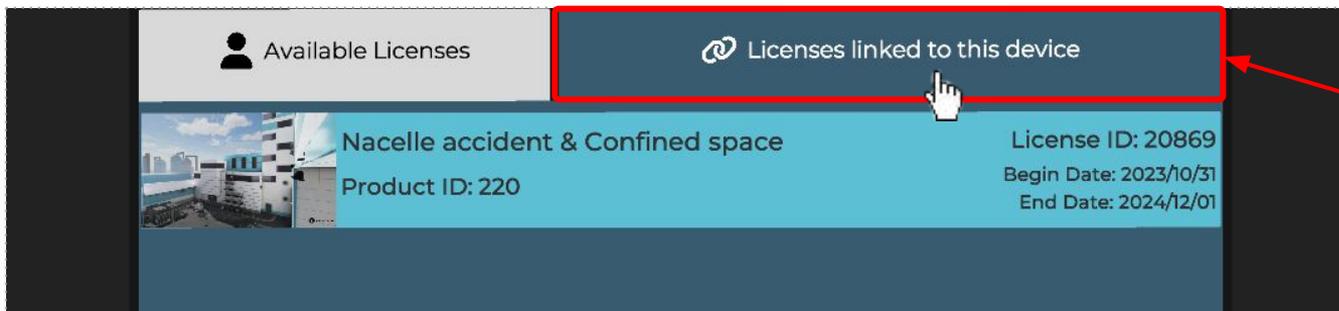1. Applications are ready for use (including **offline** mode). **Note:** You can view the licenses associated with your device by clicking on the **"Licenses linked to this device"**

2. You can now disconnect your headset from the Internet

3. To quit the application, click on the "Quit this app" button in the top right-hand corner.

OTHER USEFUL INFORMATION

✅ You can switch accounts at any time by clicking on the **"Switch account"** button at the bottom left of the screen.

✅ If you don't see any licenses on the screen, make sure that your connection and access to the server are operational. If necessary, click on the refresh icon
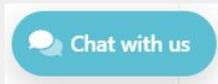
✓ The information at the bottom of the screen is for support purposes only.

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SUPPORT IMMERSIVE FACTORY

If you have any questions, please do not hesitate to contact Immersive Factory support:

Go to www.immersivefactory.com and click on the button

💬 Chat with us   at bottom right of screen

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